FLEX CANCELLATION SERVICE

NO PROOF REQUIRED

BE PREPARED
FOR THE UNEXPECTED

Exceptional service for total flexibility.
An Antilles Exception exclusive



Assur' EXCEPTION by meetch

A response within ✓**24h** and a guaranteed refund within ✓**48h.**

Covers cancellations, late arrivals, and interrupted stays.

FLEX CANCELLATION SERVICE

NO PROOF REQUIRED

Even if you've carefully planned your vacation with family or friends, circumstances beyond your control may force you to cancel your trip.

Book with complete peace of mind our Flex service gives you the freedom to cancel your trip without providing a reason up to 24 hours before your departure, and you'll receive a 90% refund.

No more hesitation, go for it !

Assur' EXCEPTION by meetch

Good news: you can purchase Assur'Exception up to 48 hours after booking your trip.

Have a question? Your travel advisor is here to guide you and explain everything in person.

Travel light, we'll take care of the rest.

CANCELLATION



Need advice or have a question?

Your travel advisor is here for you

Not sure about your situation? He'll explain it all to you in simple terms, in person.



Still undecided?

You have up to 48 hours after making your reservation

You don't have to decide right away. Take your time to think it over.

Assur' EXCEPTION by meetch

YOU AND ALL PARTICIPANTS IN THE STAY ARE COVERED.

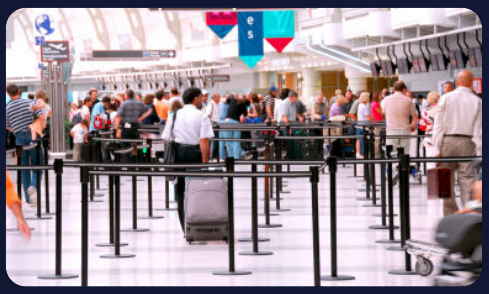
Even when carefully planned, your vacation with loved ones may be disrupted by unforeseen circumstances beyond your control. Protect your trip with the Flex option and cancel up until the day before departure. Here is a list of our coverage options:

PROFESSIONAL



- **Economic redundancy / Redundancy**
- **Mutual termination agreement (Rupture conventionnelle)**
- **Job placement / Securing employment**
- **Job transfer requiring relocation**
- **Refusal of paid leave by the employer**
- **Cancellation or modification of your paid leave dates or those of your spouse**
- **Cancellation of a professional appointment**

MISCELLANEOUS



- **Natural disasters**
- **Social movements / Civil unrest**
- **Transport strike**
- **Airline staff strike**
- **Act of air piracy**
- **Attacks, acts of terrorism, riots**
- **Pollution following an industrial accident**
- **Refinery strike**
- **Cancellation in event of airline bankruptcy (judicial liquidation)**
- **Denial of coverage for medical spa treatment by Social Security**
- **Cancellation of a medical spa treatment approved by Health Insurance**
- **Any other unpredictable event**

CANCELATION

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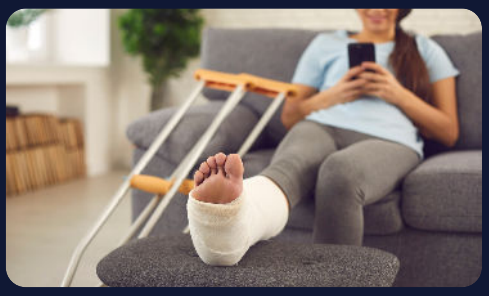
Have a question? Your travel advisor is here to guide you and explain everything in person.

YOU AND ALL PARTICIPANTS IN THE STAY ARE COVERED.

Book with confidence! Unexpected personal or professional circumstances can arise at any time. The Flex service allows you to cancel without providing a reason up to 24 hours before departure and receive a 90% refund.
Here is a list of our coverage options:

CANCELLATION

HEALTH



- **Serious illness or injury, death**
- **Pregnancy complications (up to the 32nd week)**
- **Summons for in vitro fertilization**
- **Medical contraindication and vaccination side effects**
- **Summons for an organ transplant**

PERSONAL



- **Divorce, separation, or dissolution of a civil partnership (PACS)**
- **Theft of identity documents**
- **Theft on your professional or private premises**
- **Cancellation by one of the people traveling with you**
- **Subpoena or court summons**
- **Summons for a retake exam**
- **Summons for child adoption proceedings**
- **Other official summonses**
- **Severe damage to your vehicle (within 96 hours before departure)**
- **Severe damage caused by fire, explosion, water damage, or natural disaster**
- **Theft of or severe damage to your caravan or motorhome**

Assur' EXCEPTION by meetch

Good news: you can purchase Assur'Exception up to 48 hours after booking your trip.

Have a question? Your travel advisor is here to guide you and explain everything in person.

BE FULLY COVERED WITH OUR COMPREHENSIVE INSURANCE.







Alexandre
Customer service

"This is the policy I most naturally recommend to my clients. It offers true peace of mind, without the administrative hassles you find elsewhere. When the unexpected happens, everything moves quickly and that's exactly what you expect from insurance."

MULTI-RISK

TELECONSULTATION	
Travel Advice and Medical Information 24h/24	Actual expenses

NO RETURN	
Fees for extending a stay	Hotel expenses: Max. 150 € per night per person Max. 10 nights

TRAVEL ASSISTANCE	
Trip continuation	Round-trip transportation* + Transfer taxi** + Hotel expenses: Max. 150 € per night/per person/Max. 5 nights

MEDICAL EXPENSES OUTSIDE THE COUNTRY OF RESIDENCE	
France, Europe, and Mediterranean Countries	75,000 € / Deductible of 250 € per person
Rest of the world	150,000 € / 250 € deductible per person
Emergency dental care / COVID Test	250 € / 100 €

ADVANCE PAYMENT FOR MEDICAL EXPENSES ABROAD	
France, Europe, and Mediterranean Countries	75,000 € / Deductible of 250 € per person
Rest of the world	150,000 € / 250 € deductible per person
Shipping medications	Shipping costs
Shipping of prosthetics	Shipping costs

REPATRIATION OF BODIES	
Costs of transporting the body	Actual expenses
Costs related to preservation	Actual expenses
Cost of a coffin or urn	Max. 2,500 € Round-trip transportation* + Expenses Hotel: Max. 150 € per night per person / Max. 4 nights
Death-related procedures and identification of a body	

"COVID" ASSISTANCE COVERAGE	
Trip suspension	Accommodations: Available until the day of return, with a maximum of 10 nights at a maximum of €150 per person. Return transportation: Maximum €750 per person + connecting taxi fare
Delayed return	
Consequences of a quarantine	

REPATRIATION	
Repatriation or medical transport (including in cases of COVID)	Actual expenses
Repatriation of Accompanying Persons	Return ticket* + Shuttle taxi**
Repatriation of children under the age of 18	Return ticket* + Shuttle taxi**

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EARLY RETURN	
In the event of a family member's hospitalization or death	Return ticket* (max. 750 €) + Transfer taxi**
In the event of a loss at home	
No return	Maximum of 150 € / night / person, for a maximum of 5 nights (minimum stay: 1 night)
Substitute driver	Ticket * or Driver
Legal assistance	Fees: €5,000; Criminal bond: €10,000
Search and rescue costs at sea and in the mountains	Max 4 500 €
On-Run rescue fees	Max €4,500 per person / Max €9,000 per event
Transmission of urgent messages	Actual expenses
Mental health support following quarantine	2 interviews per event
Mental health support following quarantine	2 interviews per event
Local phone plan	Max 50 €
Cash advance	Max 1 500 €
Official documents	Shipping costs
Referral to a specialist following a home insurance claim	Max 200 €
Sick leave	20 hours maximum
Childcare	20 hours maximum
Medication delivery	Shipping costs
Academic support for your minor child	15 hours per week (maximum 1 month)
Pet sitting	10 days maximum
Housekeeper	A maximum of 10 hours spread over 4 weeks
Meal and grocery delivery	Shipping costs (up to 15 days)
Hospital comfort	TV rental: Max 100 €
Visits by a family member in the event of a hospital stay lasting more than 7 days	Round-trip ticket* + Hotel expenses (max. 150 € per night per person; max. 10 nights)

COVERAGE FOR DAMAGES RESULTING FROM THE USE OF A MOTOR VEHICLE (CF.EXCLUSIONS)	
Coverage	Maximum of 10,000 € / Deductible of 250 € per person

* by train (first class) or commercial airline (economy class);
** Transfer between hotel, airport, train station, and home

MULTI-RISK