ASSISTANCE AND REPATRIATION

BE PREPARED
FOR THE UNEXPECTED

With our insurance:
No deductible, simple with a maximum of two supporting documents, pet-friendly.



Assur' EXCEPTION by meetch

A response within ✓ **24h** and a guaranteed refund within ✓ **48h.**

Covers cancellations, late arrivals, and interrupted stays.

BE FULLY COVERED WITH OUR COMPREHENSIVE INSURANCE.







Alexandre
Customer service

"This is the policy I most naturally recommend to my clients. It offers true peace of mind, without the administrative hassles you find elsewhere. When the unexpected happens, everything moves quickly and that's exactly what you expect from insurance."

ASSISTANCE AND REPATRIATION

TELECONSULTATION	
Travel Advice and Medical Information 24h/24	Actual expenses

NO RETURN	
Fees for extending a stay	Hotel expenses: Max. 150 € per night per person Max. 10 nights

TRAVEL ASSISTANCE	
Trip continuation	Round-trip transportation* + Transfer taxi** + Hotel expenses: Max. 150 € per night/per person/Max. 5 nights

MEDICAL EXPENSES OUTSIDE THE COUNTRY OF RESIDENCE	
France, Europe, and Mediterranean Countries	75,000 € / Deductible of 250 € per person
Rest of the world	150,000 € / 250 € deductible per person
Emergency dental care / COVID Test	250 € / 100 €

ADVANCE PAYMENT FOR MEDICAL EXPENSES ABROAD	
France, Europe, and Mediterranean Countries	75,000 € / Deductible of 250 € per person
Rest of the world	150,000 € / 250 € deductible per person
Shipping medications	Shipping costs
Shipping of prosthetics	Shipping costs

REPATRIATION OF BODIES	
Costs of transporting the body	Actual expenses
Costs related to preservation	Actual expenses
Cost of a coffin or urn	Max. 2,500 € Round-trip transportation* + Expenses Hotel: Max. 150 € per night per person / Max. 4 nights
Death-related procedures and identification of a body	

"COVID" ASSISTANCE COVERAGE	
Trip suspension	Accommodations: Available until the day of return, with a maximum of 10 nights at a maximum of €150 per person. Return transportation: Maximum €750 per person + connecting taxi fare
Delayed return	
Consequences of a quarantine	

REPATRIATION	
Repatriation or medical transport (including in cases of COVID)	Actual expenses
Repatriation of Accompanying Persons	Return ticket* + Shuttle taxi**
Repatriation of children under the age of 18	Return ticket* + Shuttle taxi**

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ASSISTANCE AND REPATRIATION









EARLY RETURN	
In the event of a family member's hospitalization or death	Return ticket* (max. 750 €) + Transfer taxi**
In the event of a loss at home	
No return	Maximum of 150 € / night / person, for a maximum of 5 nights (minimum stay: 1 night)
Substitute driver	Ticket * or Driver
Legal assistance	Fees: €5,000; Criminal bond: €10,000
Search and rescue costs at sea and in the mountains	Max 4 500 €
On-Run rescue fees	Max €4,500 per person / Max €9,000 per event
Transmission of urgent messages	Actual expenses
Mental health support following quarantine	2 interviews per event
Mental health support following quarantine	2 interviews per event
Local phone plan	Max 50 €
Cash advance	Max 1 500 €
Official documents	Shipping costs
Referral to a specialist following a home insurance claim	Max 200 €
Sick leave	20 hours maximum
Childcare	20 hours maximum
Medication delivery	Shipping costs
Academic support for your minor child	15 hours per week (maximum 1 month)
Pet sitting	10 days maximum
Housekeeper	A maximum of 10 hours spread over 4 weeks
Meal and grocery delivery	Shipping costs (up to 15 days)
Hospital comfort	TV rental: Max 100 €
Visits by a family member in the event of a hospital stay lasting more than 7 days	Round-trip ticket* + Hotel expenses (max. 150 € per night per person; max. 10 nights)

COVERAGE FOR DAMAGES RESULTING FROM THE USE OF A MOTOR VEHICLE (CF.EXCLUSIONS)	
Coverage	Maximum of 10,000 € / Deductible of 250 € per person

* by train (first class) or commercial airline (economy class);
** Transfer between hotel, airport, train station, and home

Travel light, we'll take care of the rest.

ASSISTANCE & REPATRIATION

Need advice or have a question?

Your travel advisor is here for you

Not sure about your situation? He'll explain it all to you in simple terms, in person.

Still undecided?

You have up to 48 hours after making your reservation

You don't have to decide right away. Take your time to think it over.

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